

Flexera One Product Specific Terms

1. **License Metrics.** The license metrics applicable to each product within the Flexera One platform are outline in Attachment 1.
2. **Definitions.**
 - 2.1. **Cloud Infrastructure Service** means the compute capacity, data storage, data transmission, network and related infrastructure services made available by Customer, a cloud infrastructure service provider or any other third party.
 - **Private Cloud Infrastructure Service** means any Cloud Infrastructure Service that is not a Public Cloud Infrastructure Service.
 - **Public Cloud Infrastructure Service** means a Cloud Infrastructure Service that resides on a third party's data center. Public Cloud Infrastructure Services may include, but are not limited to, Amazon Web Services, Microsoft Azure, Google Compute Platform, Alibaba Cloud, IBM Cloud and Oracle Cloud Platform.
 - 2.2. **Cloud Instance** means a virtual machine that includes an operating system and provides access to computing resources in a Cloud Infrastructure Service. The number of Cloud Instances required to be licensed is the highest daily total of Cloud Instances. Cloud Instances may also be referred to as "Servers" in the Product or in Flexera quotes. *Example: if Customer is licensed for 10,000 Cloud Instances and it removes 100 Cloud Instances from being managed, but later adds 100 Cloud Instances, Customer would not be required to license additional capacity; however, if Customer is licensed for 10,000 Cloud Instances and it adds 100 Cloud Instances to be managed, but later removes 100 Cloud Instances, Customer would be required to be licensed for 10,100 Cloud Instances.*
 - 2.3. **Device** means any Client, Server, or Container, including both physical and virtual machines, for which any function is performed using a Product, including but not limited to inventorying, scanning, delivering, installing, updating, migrating, or repairing any computer program or data file; or scanning, monitoring, tracking, or reporting on the status or history of any software or hardware components or software licenses on or used by the Device, and:
 - A **Client** is any Device other than a Server or Container.
 - A **Container** is an actively running instance of a container image in Customer's systems. A container image is a ready-to-run software package containing everything needed to run an application, including any runtime it requires, application and system libraries, and default configurations. For the purpose of licensing under an Order, ten (10) Containers = one (1) Server.
 - A **Server** is any Device running a server operating system.Examples of types of Devices may be found at www.flexera.com/legal/device-examples (such list is not intended to be exhaustive). The number of Devices required to be licensed is the highest number of Devices in place at any point. *Example: if Customer is licensed for 10,000 Servers and it removes 100 Servers from being managed, but later adds 100 Servers, Customer would not be required to license additional capacity; however, if Customer is licensed for 10,000 Servers and it adds 100 Servers to be managed, but later removes 100 Servers, Customer would be required to be licensed for 10,100 Servers.*
 - 2.4. **Public Cloud Spend** means the total amount of unamortized cost from any Bill Source connected and processed by a Product as set forth in any applicable cost data including, without limitation, any taxes, credits, support and other billing data included in the connected Bill Source, measured on an annual aggregate basis.
 - **Bill Source** means a unique source of cost data that is connected to a Product. Bill Sources may include Public Cloud Infrastructure Services billing data, SaaS invoice data, or arbitrary additional cost data that is connected to and processed by a Product on a one time or recurring basis. Flexera's Documentation includes a list of applicable Bill Sources.
 - 2.5. **User** means a person (e.g., employee, consultant, contingent staff) who: (1) is a user of a software, software as a service, or other service that is measured by Customer using the Product, and (2) is a person that has been classified by Customer as a user that requires monitoring.
3. **Flexera One Select Specific Terms.** Flexera One Select is for use solely to manage Customer's licenses of a specific third-party technology provider named in an Order. Customer may not use Flexera One Select to manage any licenses of other non-named providers.
4. **Cloud Cost Optimization (CCO) Specific Terms.**
 - 4.1. **Cloud Infrastructure Services.** Customer is responsible for selecting one or more Cloud Infrastructure Services. Customer understands and agrees that the full benefits of CCO may not be available if Customer does not elect to use a Cloud Infrastructure Service that is not listed in the Documentation. Flexera will provide reasonable technical support designed to enable interoperability between CCO and the features of Cloud Infrastructure Service specified in the Documentation.
 - **Public Cloud.** For Public Cloud Infrastructure Services, CCO is licensed based on the aggregate amount of Public Cloud Infrastructure Services, measured on an annual basis. Customer hereby authorizes Flexera to access and review Customer's Public Cloud Infrastructure Service invoices for the purpose of providing and making available CCO for Public Cloud Infrastructure Services. Customer will be required to license additional capacity as soon as it exceeds its License Level. Further, if Customer has elected a multiyear subscription term, for each year after the first year of the subscription term the License Level will be the greater of (i) the previous year's License Level or (ii) the annualized value based on actual Public Cloud Spend processed in the last three months of the immediately preceding year of the subscription term, plus any material events known to Customer that may affect Public Cloud Spend in the following year.
 - **Private Cloud.** For Private Cloud Infrastructure Services, CCO is licensed based on the number of Servers managed by CCO.

Attachment 1 – License Metrics

Product Offering	Applicable License Metric(s)				
	Clients	Servers	Users	Public Cloud Spend	Cloud Instances
Flexera One Enterprise (ITAM, ITV, CMM, SM and CCO)	X	X	X	X	
IT Asset Management (ITAM) Standard	X	X			
IT Asset Management (ITAM) Advanced	X	X	X		
IT Asset Management (ITAM) Enterprise	X	X	X		
IT Visibility (ITV) with Technology Intelligence	X	X			
IT Visibility (ITV) with Technology Intelligence and Asset Management Advanced	X	X	X		
IT Visibility (ITV) with Technology Intelligence and Asset Management Enterprise	X	X	X		
Technopedia	X	X			
Flexera One SaaS Management (SM)			X		
Cloud Migration and Modernization (CMM)		X			
Cloud Cost Optimization (CCO) (for Public Cloud)				X	
Cloud Cost Optimization (CCO) (for Private Cloud)		X			
Cloud License Management (CLM)					X
Flexera One Select	X	X			
SBOM Insights	X	X			
Flexera One Select	X	X			