



»» SERVICENOW ENTERPRISE ARCHITECTURE DATASHEET

Enhance ServiceNow Enterprise Architecture with Flexera

ServiceNow Enterprise Architecture—formerly ServiceNow Application Portfolio—provides a centralized inventory of business applications. When fueled with clean, reliable enterprise IT data from Flexera, it empowers enterprises to identify redundancies, lower risks from outdated assets, reduce IT expenses and align their application portfolio with business strategies.

Key benefits to Enterprise Architecture resulting from the Flexera/ServiceNow integration



Data accuracy: Flexera normalizes hardware and software data, ensuring that the ServiceNow CMDB contains reliable, clean data for optimal Enterprise Architecture results.



Vendor lifecycle management: Flexera's integration populates ServiceNow's Enterprise Architecture with up-to-date software lifecycle information, offering better insights for application lifecycle management.



Adherence with CSDM: Writing to native ServiceNow tables, Flexera ensures that the data consumed by Enterprise Architecture is readily accessible and accurately maintained.

Key functions of ServiceNow Enterprise Architecture



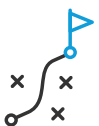
Application rationalization: Evaluates applications to determine whether to invest, sustain or replace them, ensuring optimal resource allocation.



Business capability planning: Links business capabilities to applications, services, and associated hardware and software, helping identify gaps and opportunities for improvement.



Technology portfolio management: Manages technology risks by tracking the versions and lifecycles of hardware and software components, ensuring critical applications are not at risk from outdated technology.



Application roadmapping: Creates real-time roadmaps to plan application rationalization and migration activities, aligning work, finances and resources with strategic goals.

Flexera's integration populates ServiceNow tables that Enterprise Architecture consumes

The Flexera integration adds value by enriching the data in the SAM Foundation and CMDB tables, ensuring that the data used across ServiceNow, including by the Enterprise Architecture application, is more complete and actionable. Better software lifecycle management and compliance helps organizations map and visualize their IT architecture, understand software dependencies, and optimize IT resource usage.

ServiceNow table population via Flexera One integration

CORE



Company
core_company

SAM foundation tables



Software product
samp_sw_product



Software publisher
samp_sw_publisher



Software model
cmdb_software_product_model



Software model lifecycle
sam_sw_model_lifecycle



Software installation
cmdb_sam_sw_install



Software discovery model
cmdb_sam_sw_discovery_model

CMDB tables



Hardware
cmdb_ci_hardware



Hardware model
cmdb_hardware_product_model



Hardware model lifecycle
cmdb_hardware_model_lifecycle



Computer
cmdb_ci_computer



Network adapter
cmdb_ci_network_adapter



IP Address
cmdb_ci_ip_address



Printer
cmdb_ci_printer



Communication devices
cmdb_ci_comm



Media player
cmdb_ci_media_player



IP cameras
cmdb_ci_ip



IoT gateway
cmdb_ci_iot_gateway



Banking equipment
cmdb_ci_endpoint



Multimedia device
cmdb_ci_multimedia



Handheld computing device
cmdb_ci_handheld_computing



Virtual machine instance
cmdb_ci_vm_instance



VMware virtual machine instance
cmdb_ci_vmware_instance



CI relationships
cmdb_rel_ci



Network gear
cmdb_ci_netgear (parent)



Child tables

- Wireless access point (cmdb_ci_wap_network)
- IP router (cmdb_ci_ip_router)
- Hub hardware (cmdb_ci_hub_network)
- Firewall hardware (cmdb_ci_firewall_network)

All tables can be consumed by enterprise architecture