

Turn the Atlassian Service Collection into a trusted system of action with Flexera intelligence

Managing IT assets across hybrid environments is complex. Flexera One now integrates seamlessly with the **Atlassian Service Collection** to streamline ITSM workflows with accurate, normalized and enriched asset data. This integration empowers IT teams to deliver faster, smarter and more resilient services—while reducing risk and operational overhead.

Key benefits

Build your trusted CMDB faster

Flexera handles discovery, normalization and CI enrichment. Atlassian Service Collection activates workflows on this trusted data.

Accelerate incident response

Service desk teams reduce MTTR with instant context to quickly identify affected devices and applications

Improve change management

Assess change impact with rich asset relationships and metadata to avoid updating obsolete assets and streamline audits with accurate CI mapping

Optimize asset management

Use normalized and enriched inventory to proactively track asset lifecycles, identify end-of-life assets, automate retirements, and make smarter refresh planning decisions

INTEGRATION HIGHLIGHTS

Solution Highlights:

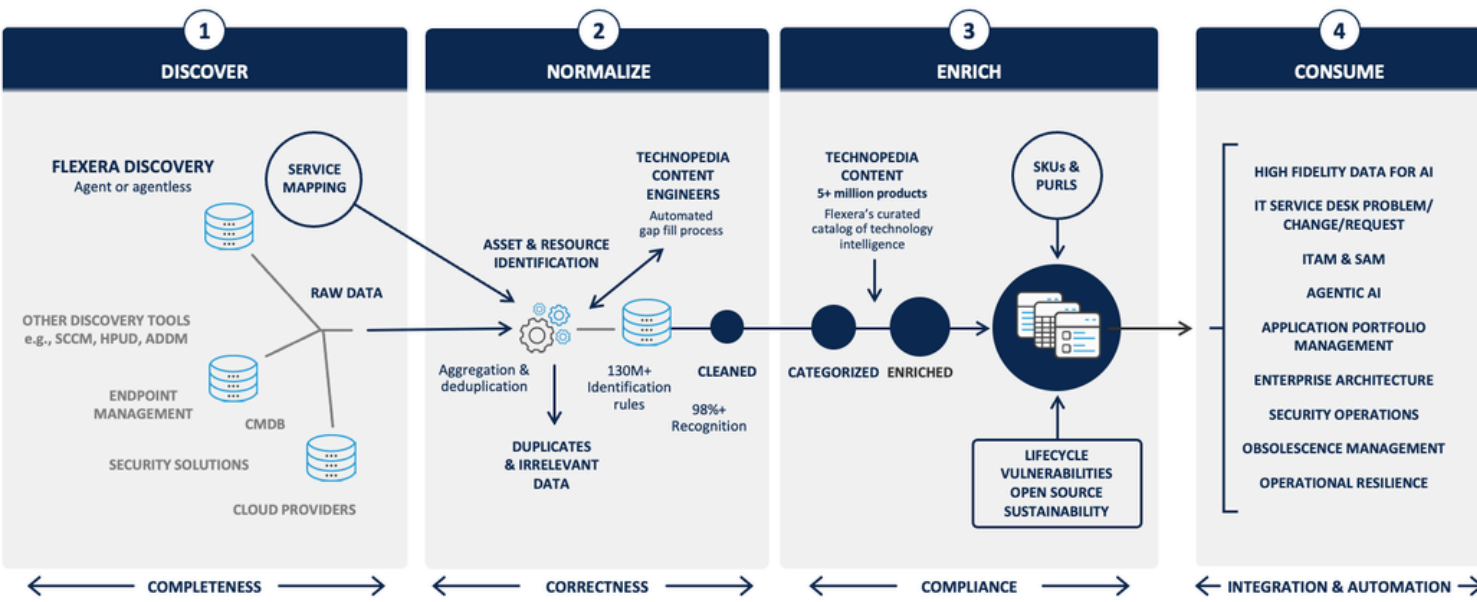
Secure, fast data synchronization

Automatically import normalized and enriched hardware, software, and relationship data directly into the Atlassian Service Collection via API

Technopedia™-powered intelligence

- Get full specs for every device including manufacturer, serial number, model, name, memory, processors, cores, location, cost center, BU, GA date and obsolete date
- Improve security and compliance with software lifecycle data to include manufacturer, version, edition, family, unsupported, discontinued, end-of-life (EOL) date, obsolete date and application category

Accelerate and sustain the Atlassian Service Collection with Flexera



Next steps

The Atlassian Service Collection integration is available today with Flexera One

Contact us →

See documentation →

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